# **Gensoft Logistics ERP**

Gensoft Logistics ERP is a comprehensive, modular, enterprise level application that combines all the operations and functions of a Logistics Service Provider into one integrated system. The software provides Freight Forwarding, Documentation, Consolidation, Track & Trace, Container Management, Customer Relationship Management (CRM), Billing & Financial Accounts, Employee, Customs Clearing, Alerts & Notification, Integration with corporate website and much more. Developed over a period of 10 years the Gensoft Logistics ERP is the most comprehensive system available for the Freight Forwarding and Logistics Service Provider.



The different modules of the system use one unified database to serve a wide range of business functions, so that the various departments can easily access and share information and communicate with each other. The software is modular, scalable and is an extensible application which improves productivity and control within the organization. It also enables effective and efficient decision making to create a platform for profitable business growth.

# Freight Forwarding Operations:

Manages the entire freight forwarding operations and creates all the required documents like BL, HBL, AWB, HAWB, Manifest, Cargo Arrival Notices and Delivery Orders to name a few.

#### Billing:

Automatic generation of invoices on the basis of contracts, freight and actual expenses. Monitors and regulates customer credit limits.

## **Financial Accounts:**

The fully integrated accounts module ensures that all financial information is directly posted to accounts with the least possible duplication of manual work.

## Visibility:

Customers are empowered by keeping them informed through status messages, scheduled reports, event based email notifications, SMS alerts and web access.

# Management:

Tools for controlling, monitoring and analyzing operations for informed decision making through Profit Reports, Revenue Matrix, Statistics and Key Performance Indicators.

## Electronic Data Interchange:

EDI module provides connectivity with other business partners (Customs) ensuring smooth flow of information.

#### **Customer Relationship Management:**

CRM module ensures that all communications with customers are tracked to provide informed decisions and better service. It also provides tools to manage sales opportunities, automate sales processes and generate quotations which can be easily be converted into billing.













# **CORE MODULES**

- Accounts
- Employee
- CRM
- Sea Import
- Sea Export
- Transshipment
- NVOCC
- Air Import
- Air Export
- Domestic
- Management Reports
- Cargo Tracking
- Other Jobs

#### **AUTOMATED NOTIFICATIONS**

**Arrival Notice** Uncollected D/O (Customer / Agent) **POD Status** Daily Issued D/O T/S Connecting / Loading **Booking Confirmation Booking Forecast** T/S Dispatch at Destination

**Outstanding Payments** 

**Daily Collection** 

**SMS** Alerts

## **FEATURES**

#### **ACCOUNTS**

Sales & Customers **Purchases & Suppliers** Banking & General Ledger **IOU** Handling Reports

+ More Features

#### **EMPLOYEE**

Attendance

Leave

Payroll

Staff Loans

+ More Features

#### SEA FREIGHT

Port Manifest / EDI

**Delivery Orders** 

Arrival Notices

BL / HBL

Container Deposit

Transshipment

+ More Features

#### NVOCC

**Vessel Schedule** Online Booking Container Inventory FCL Extension Container Monitorina

+ More Features

#### CRM

Contact Management Sales Calls Sales Tracking Marketing Management **Quotations** 

+ More Features

#### **AIR FREIGHT**

**Arrival Notices** Shipment Costing AWB / HAWB **POD Status** Reports

+ More Features

#### **DOMESTIC**

Inbound / Outbound Status Monitoring Shipment Costing

+ More Features

## OTHER JOBS

Cross-strait Clearing & Forwarding Transport Switch BL

+ More Features

## **GENERAL FEATURES**

Access Control **Audit Trail Activity Logs** Admin Management + More Features

## **EXTENDED FEATURES**

Internal Chat Intra-Network Chat File Sharing Online Customer Booking **Document Management Customer Panel** + More Features



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